

QUALITY POLICY OF BYTEC MEDIZINTECHNIK GMBH

BYTEC Medizintechnik GmbH develops and manufactures medical technology products as a service provider for our clients. We provide this range of services to serve our customers directly and indirectly to the patients concerned and to meet their requirements.

Traditional values such as reliability, fairness, responsibility are integral parts of the corporate culture. In order to maintain and strengthen these obligations, the reputation and success of BYTEC Medizintechnik, the management defines this quality policy.

The safety of the patient, the user and third parties are our top priority in everything we do. The focus is also on the success of our customers and the motivation of our employees.

Customer satisfaction

Our customers are our partners. They make a decisive decision about the success of our company. We want to recognize our customers' wishes and future tasks at an early stage and reliably solve them.

Growth

Our ideas and knowledge help create new products and secure our future. We want to solve the problems of customers and the affected target group of patients and meet their requirements and expectations. We see constant changes in the market as an opportunity for more growth. For this we want to put our skills at the service of developing and providing innovative products, services and solutions that meet the emerging requirements of our customers.

Objectives and target tracking

Based on the vision of our management, the statistical data of our own performance and the requirements of third parties (customers, users and regulatory, legal requirements), annual targets for the company are developed and formulated by the management. Department goals are derived from these corporate goals, which in turn serve as the basis for individual, personal goals of the employees. Thus, every employee contributes directly or indirectly to the achievement of the company's goals and to the success of the company.

Quality begins with the management team, which is a pioneer and driving force for quality at all levels.

Profit

Our goal is to be economically successful. Sufficient profit should be made to secure the continued existence of the company and to orientate our company development through necessary investments.

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Continuous improvement

We see it as a task and a challenge to question what already exists and to develop future-oriented solutions to our tasks through continuous improvement. Our goal is to continuously improve the quality and competitiveness of the products we develop and produce in cooperation with our clients. The BYTEC Medizintechnik GmbH undertakes to maintain its QM system and to check it regularly for applicability and appropriateness.

Error Avoidance Philosophy

Problems and recognized errors are opportunities for innovation and improvement for us. Every employee has the duty and the right to contribute to the detection and elimination of errors in order to produce perfect quality and to avoid or reduce environmental impacts. Prevention of errors has priority over error detection. Avoiding errors leads to a higher quality of the products and minimizes any reworking in the running processes and thus leads to shorter run times.

By setting goals and tracking their implementation, we commit to continuous improvement. Each employee is responsible for implementing this policy in his area of responsibility.

The quality policy is publicly accessible to all employees.